

Travel Notification

Fax to 214 703 7910 or 7911

Credit Union Name _____ Contact Name _____

Phone Number _____ Email _____ Signature _____

This contact is authorized by the credit union to give the fraud analyst written alternate block instructions for an individual case.

Cardholder Information:

Card Number _____

Last Name _____ First Name _____ Email _____

Primary Phone * _____ Type: Cell Home Office Other Secondary Phone * _____ Type: Cell Home Office Other

* Please include telephone country code if outside North America.

Is this a Shared Card Number?

If this box is checked, please enter the other primary user as your alternate contact and additional names in the comments field.

Alternate Contact:

Note: For high risk transactions (normally score > 900 or flash fraud), if the cardholder cannot be reached, the Alternate Contact may be contacted and asked to assist you in locating the cardholder. No information about the transaction or the case may be divulged to this person, nor may this person speak on behalf of the cardholder. This is only provided as an additional resource for facilitating contact with the cardholder. This information is not required.

Last Name _____ First Name _____ Phone * _____ Email _____

Blocking Instructions:

- Place Blocks according to normal operating procedures.
- Do Not Block if the transaction origin and date are consistent with the travel plans.
- Never Block, regardless of score or risk.

Brief Comments (< 100 characters): _____

Travel Dates:

From (mm/dd/yy) _____ To (mm/dd/yy) _____ Travel Purpose Residency Other

Destination Country _____ State (if in the US) _____ Destination Phone (opt.) _____

Travel Detail Notes _____

(Use the Travel Detail Notes to provide details about member's travel plans when member will be traveling to various countries or states within a region and cannot specify begin and end dates in each location. For example, if a member is traveling to Europe and visiting several countries, but cannot specify the "begin" and "end" dates for each location, Europe can be selected for the Country option and the specific countries within Europe should be listed in the Travel Detail Notes.)